MPC Open Forum

March 15, 2017
Agenda

● Previous Action Items
● Updates
  ○ PTAC
  ○ Parking
    ■ Customer Service
  ○ Transportation
  ○ Communications
● Questions
Previous Action Items

● Carpool program -> In progress
● Improve Transloc accuracy
  ○ Provider recently switched cellular service providers; initial feedback has been positive
● Develop a reciprocal parking map
  ○ A map has been developed and is posted online. Additionally, the reciprocal information is now optimized for mobile viewing.
PTAC

● A Parking and Transportation Advisory Committee (PTAC) has been established to provide recommendations to the office of the vice president for administration regarding policy decisions related to both parking and transportation.
  ○ Includes representation from various facets of the university
  ○ Questions/concerns can be brought forth online at parking.vcu.edu/advisory-committee

● Parking studies currently underway
Parking
Parking - Special Events

● 10K Race
  ○ Expect large volume of traffic
  ○ Reciprocal parking may be impacted

● High School Graduations
  ○ Reciprocal parking may be impacted
Parking - Operations

● West Broad Street Deck Elevators
  ○ Storefront on level 6 has been installed to block water from entering the shaft, as it was damaging the circuit boards
  ○ Elevator #2 remains inoperable, but the contractor is in the process of making a temporary repair until a complete renovation of the mechanical parts in all four elevators can occur

● Laurel/Henry Street Decks
  ○ Next on the schedule to undergo waterproofing
    ■ During work, subscribers will be temporarily relocated
Parking - Operations

- West Main Street Deck
  - Waterpooling at the base of the stairs is being addressed
  - Landscaping will be re-worked to allow rainwater to flow properly
    - Will be installing an ADA approved sidewalk with handrails which will connect with the pedestrian walkway
  - Next on the schedule for renovations and will go out to bid soon
Parking - Operations

● FF Lot
  ○ Repairs have been made and the lot has been seal coated
  ○ Striping will begin once weather improves
Parking - Enforcement

● Housing Permits
  ○ Enforcement will closely monitor spaces to ensure all housing students are utilizing the top two levels of the deck
    ■ Sweeps will occur more frequently
Parking - Customer Service

● Upcoming online sale dates
  ○ Summer 2017
    ■ Wednesday, May 17
      ● June/ July/ June & July options offered
  ○ Fall 2017
    ■ MCV Campus & Housing
      ● Thursday, July 6 at 7am
    ■ MPC
      ● Thursday, July 20 at 7 am
Transportation
Transportation

- Monument 10K (March 30- April 1)
  - No Connector service west of Belvidere. Two buses will run a supplemental route with stops at Main & Laurel and Snead Hall, with Snead Hall serving as the transfer stop between the two routes, from 6:30 am - 1am
  - Campus Connector should resume normal operations Saturday evening.

- RamSafe service impacts:
  - Cabell Library will not be serviced
  - RamSafe will cease operations at 3 am on Saturday morning. Normal operations should resume on Saturday at 5 pm.
Transportation
Transportation - RamRide

- RamRide/RamSafe guest passes now available online (go.vcu.edu/ramride)
  - Guests of passengers must present to driver upon boarding
- Transloc connectivity has improved
Transportation - RamSafe

- Currently hiring additional drivers and dispatchers
- Four new 25-passenger buses added to fleet
- Received 500,000\textsuperscript{th} ride request on January 15
  - Service began in 2012
Transportation - RamBikes

- Bike checks at the Compass began 3/2
- Partnership with student Housing
Communications
Communications

- Extension of Park, Walk & Talk program
  - April 1-30
  - Send pics. to @VCUParking on Twitter using hashtag “PWT”

From April 1-30, when you see an enforcement officer patrolling your deck or lot:

1) Ask them to take a pic. with you
2) Tweet your pic (selfie) to @VCUParking using hashtag "#PWT"
3) Let them know of any parking issues/concerns you may have

We'll randomly select 1 tweet per week, and the winner will receive a P&T prize pack!
Questions?