Hello team! It is my pleasure to welcome you to the first issue of P&T inMotion, our department’s quarterly newsletter. This newsletter will be used as an outlet to communicate department-wide updates, highlight important events/notifications as well as celebrate outstanding employee accomplishments. If you have a contribution that you’d like to see published in inMotion, please email me at callowayjn@vcu.edu.

Sincerely,
Jonnette Calloway, PR Specialist
Out with the Old, In with the New! – Pg. 2
Parking administration has redesigned a new hangtag parking permit designed to improve read rates and better assist both the Enforcement and Operations teams.

West Broad Street Deck is Shining a Little Brighter– Pg. 3
The West Broad Street Deck underwent replacement of the current lighting system which should produce considerably more light throughout the entire parking deck, but at a much smaller electrical cost.

High School Graduations – Pg. 3
Attendance at each graduation ceremony ranged from 2,500 to more than 6,000 high school graduates, parents and guests. VCU Parking and Transportation staff collectively worked over 3,319 hours throughout the two week span.

Message from the Chief– Pg. 4
Chief Venuti expresses his gratitude for the hard work the department put in during the past two weeks of graduations.

Transportation Staff Head to UVA– Pg. 6
Transportation heads to the University of Virginia to learn more about the university's bike share program and transit operations.

P&T Celebrates Moms– Pg. 7
P&T mothers are invited to a department wide celebration luncheon, hosted by Mia Williams.

Employee Recognition– Pg. 9
The department recognizes last quarter's employee award recipients for their outstanding achievements.

Director’s Message– Pg. 10
Interim Director, Algappan Subramanian, provides words of encouragement for the team.

VCU Parking & Transportation Makes Transition to VCU Police
Effective June 1, Parking & Transportation moves under the reigns of Chief John Venuti and the VCU Police Department. The department no longer reports to Facilities Management.
P&T Forums Encourage Discussion

P&T hosted its second set of open forums on the Monroe Park (April 28) and MCV (May 3) campuses. During these forums, members highlighted recent and upcoming initiatives, achievements, improvements and more. Members from the audience also had the opportunity to address their concerns during the "Question and Answer" segment. Over 50 students, faculty and staff were in attendance. You can view the questions/answers from this event here: http://www.parking.vcu.edu/news-andalerts/forums. Eight forums (4 per campus) will be held each year.

Out with the Old, In with the New!

As many of you already know, in 2015, the department implemented RFID adhesive permits for both employees and students in conjunction with the new T2 parking system installation. Overall, subscribers have enjoyed and appreciated the hands free capabilities that the system provides; however, there have been concerns raised from students regarding the inability to reposition these permits, as all student permits are currently non-removable. Additionally, a handful of employee subscribers have experienced some troubles with their permits being read by the RFID read upon ingress/egress.

In efforts to improve read rates at the gates, Parking administration has been hard at work designing a new hangtag permit, which will replace the existing windshield permit. These new hangtags will still be RFID; however, they will be color coded based on facility, and will denote information such as permit types and semester on the front. In addition to improved accessibility, these new hangtags will still be RFID; however, they will be color coded based on facility, and will denote information such as permit types and semester on the front. In addition to improved accessibility, these new hangtags are expected to better assist both the Enforcement and Operations teams as they perform their day-to-day facility sweeps and as they control the facilities during special events.
West Broad Street Deck is Shining a Little Brighter

The West Broad Street Deck recently underwent replacement of the current lighting system to state-of-the-art LED lighting controls. The upgraded bulbs should produce considerably more light throughout the entire parking deck, but at a much smaller electrical cost. The project began in December 2015 with the installation of electrical conduit and was just completed in May. As a result of the investment, there is now increased uniformity throughout the deck in regards to the lighting, thus providing an increased level of safety and security for parking patrons. Additionally, with the new LED bulbs, maintenance costs and energy will be significantly reduced.

Jefferson Street Deck recently completed a similar project in 2015 and electrical costs have been reduced by as much as 40%. Similar results are projected for West Broad. Kenall, the contractor responsible for the lighting project, published a case study which details results from the Jefferson Street Deck project. You may view it here: http://www.kenall.com/Kenall-Files/Product-Files/Literature/Kenall_VCU_casestudy.pdf.

High School Graduations

High School graduations took place from Tuesday, June 7 through Saturday, June 18 and provided many prospective college students and their families an opportunity to experience Virginia Commonwealth University’s impressive campus. Attendance at each graduation ceremony ranged from 2,500 to more than 6,000 high school graduates, parents and guests. VCU Parking & Transportation staff collectively worked over 3,319 hours throughout the two week span. As in previous years, a cookout commenced on the last day. This year, meals were catered by Send-a-Chef.
Message from the Chief

I wanted to take a moment to thank everyone that participated with the 2016 High School graduations at the Siegel Center.

Each year, this event is a tremendous draw on staffing and manpower, in addition to the daily operations and business which never stop at VCU. I understand the difficulty and complexity of this annual assignment and all of the personal sacrifices that are made by staff to make these events successful. I also recognize the additional stress that comes from dealing with weather and the volume of traffic and visitors that attend each event.

I thank everyone for being patient, courteous ambassadors of Virginia Commonwealth University.

John Venuti
Chief of Police
VCU Police Department

New Student Orientations Begin June 20

New student orientation sessions take place beginning June 20 for first year, transfer and veteran students. Parking & Transportation has been asked to participate in these events once again. Our participation consists of presenting at a thirty minute “Taking Care of Business” panel and manning a table at Rams Resources. Over 300 new students and their parents attend each session, with over forty sessions scheduled throughout the summer.

Team members from customer service have been designated to not only participate, but lead these events. For many, this is their first year participating in these events. They are rocking it thus far! Congratulations and thank you for all of your hard work!
New Facilities:

We have recently added the following facilities to our parking inventory:

**A Lot (400 Oliver Hill Way)**
The portion of A Lot (352 spaces) that we currently lease beside Main Street Station will be going away; However, subscribers will be redirected to park in this new portion of A Lot, beginning May 16. RamRide services the A4 bus stop and one additional stop, located between 17th and 18th Streets on East Grace Street.

**R Lot (508 South 14 Street)**
Located across from M Lot on Mayo Island, this new 250-space lot will house employees as well as students. This lot will remain open from 5am-12am, Monday-Thursday, and 5am-8pm on Fridays. Shuttle service is provided during these times.

**RTD Deck (300 East Franklin Street)**
This new deck, adjacent to the Richmond Times Dispatch building, will be primarily occupied by the VCU Development Office (100 spaces), VCUHealth employees and MCV campus students.

Lost Facilities:
SF Deck – Lease ends July 31
S Deck – Lease ended May 31

Subscribers from both facilities received letters providing them with options to relocate to the R Lot or RTD Deck.
TRANSPORTATION

Transportation Staff Head to UVA

On March 15, LouAnn Jones (RamSafe Coordinator), Miriam Foster (former Transit Specialist) and Craig Willingham (Fleet & Interim Transportation Manager) visited the University of Virginia to learn more about the university’s bike share (called UBike) and transit operations. In Charlottesville, UVA not only handles transit for their campus, but the City of Charlottesville as well. P&T will partner with the City of Richmond’s bikeshare program, to be launched in the coming months.

RamBikes Staff Receive a Special Visit

On April 2, RamBikes was visited by students from VCU’s Urban Cycling class to discuss bike maintenance, minor repairs, and more! The class, taught by Professor Gilbert, meets on Saturday afternoons during the Spring semester.

RamBikes Website gets a Makeover

RamBikes now has a new website! Accessible via bikes.vcu.edu, the newly designed site provides an excellent resource for students to learn all about services, resources and upcoming events. Check out the new look at bikes.vcu.edu.

FLEET

Preventative Maintenance Program

For FY 16, Fleet Management launched a Preventative Maintenance Program as a pilot program for approximately 125 Facilities Maintenance vehicles to cover specific vehicle services, replacement items, and road service in exchange for a predetermined fee. A survey was launched at the end of June to help gauge the success of the program.
P&T Celebrates Moms

Mia Williams hosted a mother’s day lunch for the moms of P&T on Friday, May 6 inside of the 1108 conference room. Mothers from across the department were able to partake in a pizza buffet, salad, dessert, drinks and received a special gift at the end.

Special thanks to all staff who made contributions to make this lunch possible!

Departures

Tuesday, May 24, 2016, was Miriam Foster's (Transit Specialist) last day here at P&T. She devoted 12 years to our department. Administration celebrated her tenure on May 23 with a small luncheon, and of course, her favorite P&T pastime —karaoke.

Employee News

P&T is excited to welcome the following new employees to our organization:

Peter Jordan, Special Events
Paul Watson, Special Events
Chante Holt, Customer Service
Andrew Levin, Customer Service
**Save the Date(s)!**

**JULY 19**  
**Father's Day Celebration**  
The P&T Father's Day Celebration has been rescheduled to Tuesday, July 19. Invitations will go out soon!

**SEPT 1**  
**Great Bike RoundUp**  
The Great Bike RoundUp will take place on Thursday, September 1. The Great Bike Roundup is a long-standing bike event held every semester by VCU Parking and Transportation, with recent collaboration with VCU Goes Green, local vendors, and the VCU Police. Free bike inspections, informational tables, bike registrations, and give-aways are just a few of the activities that take place at this event.

**Congratulations!**

Craig Willingham, Fleet and Interim Transportation Manager, has been confirmed by NAFA (National Association of Fleet Administrators) as a Certified Automotive Fleet Specialist (CAFS) after passing tests in Fuel Management, Maintenance Management, Risk Management, and Professional Development. Congratulations Craig!
EMPLOYEE RECOGNITION

Congratulations to our quarterly award recipients! The quarterly recognition award program provides staff with an opportunity for recognition for their extraordinary contributions and commitment to the mission and values of Parking and Transportation as well the university.

Deborah Green, Enforcement (Supervisor) 1st Quarter, 2016

Johan Pattiwael, Enforcement 1st Quarter, 2016

Troy Petty, Enforcement 1st Quarter, 2016

Dominque Gholson, Operations 1st Quarter, 2016

Tito Burton, Enforcement 1st Quarter, 2016

Robert Dowitz, Operations 1st Quarter, 2016
What a year it has been! We’ve had our share of milestones and challenges so far this year, yes, but through it all we have worked together as a team and have each grown because of it. We’ve hosted our first set of quarterly forums, enhanced our transit services and added several more talented additions to our team and many more to come—what a quarter!

I would like to thank all who helped get us through our most recent “snow-ma-geddons.” From our Enforcement team shoveling snow from our facilities and directing traffic to our Deck Ambassadors and Event Attendants standing outside bearing the harsh cold to ensure our facilities stay running to our brave RamSafe drivers who volunteered to transport passengers through the heat of the storm when our transportation provider could no longer operate. And to our management team who worked tirelessly while the university closed to ensure our operations sustained and that the community was informed every step of the way. I am truly thankful in being part of this team.

As many of you know, we have had our work cut out for us with T2, and the work still continues. I ask for all of your patience and understanding as we configure this system to become one which will truly fit our parking needs. Thank you to everyone for providing guidance and lending your many years of experience as we move forward through this phase of the implementation.

Last, I want to congratulate and personally thank all of our quarterly award winners, as your extraordinary contributions, service and commitment to the mission of our department is truly valued. I hope to be able to expand this program in the near future to offer additional awards, but I think we are off to a great start!

I want to end by saying there is much more work to be done. I am empowering each of you to act in the best interest of this department and university as we aim to serve our customers. And, as always, transparency is key and so my door is always open. Have a great quarter!